



Care & Maintenance

Marble & Stones Sanitary Wares

Congratulations on your purchase of Marble & Stones sanitary wares. Created to be non-porous, the clever Marble & Stones chemistry will prohibit liquids and chemicals being absorbed. The result is an easy care and hygienic surface. Although Marble & Stones surfaces are tough and durable, they are not indestructible. They will require regular maintenance to keep the product's surfaces at their best.

Color selection and luster finish will determine the amount of attention and care required for your QStone and Hybrid surface. As with most materials, darker colors will require additional attention.

Please read the recommendations below to ensure that you enjoy years of service from your investment in our products.

1. Day-to-day

Simply clean your QStone or Hybrid surface with warm soapy water using a damp sponge. For regular cleaning, wipe over the surface with a neutral pH cleaner and a microfiber cloth.

2. Spills

In the event of a spill of harsh household chemicals, dyes or the like, in most cases lasting damage can be prevented with minimal effort, immediately clean with a damp sponge, using appropriate safety measures and wipe clean with a microfiber cloth.

If the spill has not been removed, clean the entire surface with an alkaline pH cleaner and a wet sponge, using a circular motion. To maintain uniformity, do not apply too much pressure nor rub in the same area for a prolonged time. Clean well and wipe dry.

This will restore matte / sheen luster to the surface of your product. If your QStone or Hybrid product is a gloss finish, please contact our customer support team for specific advice.

3. Scratches and Rejuvenation

After years of service, you can rejuvenate your surface to an as-new finish. You may wish to arrange with our support to complete a professional re-sanding and re-polishing of your surface.

4. Repairs

In case of any damage, please contact our Support Team. Our surfaces are most of the time repairable.

5. Prevention

Do not use abrasive cleaners, steel wool, metal implements or objects with sharp edges on your QStone and Hybrid surface. Harsh chemicals may also cause damage to your surface.

In the unlikely event of any problem with our Marble & Stones Products or to learn more about caring please contact our Support Team (+230) 286 22 22.